

Health and well-being, housing, legal, livestock and other assistance providers

September 2016

Provider	Support and assistance provided	Contact
Australian Red Cross	Australian Red Cross provides personal support to those affected by the floods	1800 812 028
St Vincent de Paul	St Vincent De Paul provides assistance to residents affected by the floods.	Forbes: (02) 6852 1865 Parkes: (02) 6862 3383 Condobolin: (02) 6652 3003
Salvation Army	Salvation Army provides assistance to residents affected by the floods.	General line - 1300 363 622 Forbes - (02) 6851 1125 Parkes - (02) 6863 4509
CareWest Condobolin	Provides support for Aboriginal and Torres Strait Islander families including links and referrals to a range of services such as welfare, social support, family violence, child care, legal, housing, health and drug & alcohol support.	1300 227 393
Housing	Family & Community Services provides assistance with housing for those affected by the floods	1800 422 322
Insurance Council of Australia:	Helping policyholders if they are uncertain which insurer they are with, or have general inquiries about the claims process.	1800 734 621
Department of Primary Industries	Provide assistance with livestock and other animals during a flood crisis.	1300 795 299
NSW Small Business Commissioner	Through the Small Biz Connect program small businesses can receive assistance and advice.	1300 134 359
SafeWork NSW	SafeWork NSW will replace licences at no cost to those affected by the floods	13 10 50
Services NSW	Services NSW will replace certificates and drivers licences at no cost to those affected by the floods.	137 788
Motor Vehicle Stamp Duty Relief	Motorists whose cars have been written off as a result of a natural disaster may be eligible for a stamp duty refund on their replacement vehicle.	www.osr.nsw.gov.au 1300 139 814
Legal Assistance	Legal Aid NSW helps people with their legal problems. Legal Aid NSW lawyers can provide free	www.legalaid.nsw.gov.au

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	legal advice and minor assistance to people affected by disasters on a range of issues including insurance, tenancy and credit and debt problems.	1300 888 529
NSW Fair Trading	Provides assistance and advice to consumers and business regarding fair and ethical practice, including advice for tenants and home owners.	13 32 20
Farm Household Support	Federal government Department of Human Services provides assistance to farmers and their families facing financial difficulties. Conditions apply.	1800 050 004
NSW Rural Assistance Authority	Provides disaster relief low interest loans of up to \$130,000 to eligible primary producers and small businesses, and transport subsidies of up to 50% of the cost to transport livestock or fodder, to eligible primary producers.	1800 678 593
Australian Taxation Office	If you are experiencing any difficulties meeting your tax obligations the ATO can provide support.	13 11 42
NSW Health	Mental Health Hotline	1800 011 511
Life line	24 hour crisis support and suicide prevention services	13 11 14